

How does CAO help condo communities thrive?

Three ways the Condominium Authority of Ontario can help you and your constituents

Get help navigating the ins and outs of condo living:

1



Information & Resources

- Consumer protection best practices
- Condo living tips
- Forms for condo records, meetings, information certificates and more
- A searchable provincial condo registry

2



Education

- Mandatory condo board director training
- Free, self-paced and available online
- Advanced training on key topics

3



Issue & Dispute Resolution

- Support with issues such as noise, animals, smoke and more
- Guided steps to help resolve common issues early
- Quick and affordable online dispute resolution



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Winter condo living tips

Getting through winter is tough! Here's how you can deal with common winter condo living issues:



SNOW REMOVAL

Is a snowstorm on the way? Your condo corporations will be working to remove snow and ice from its roads, sidewalks and stairs within a reasonable time. Take care until all areas are cleared!



WINTER DECORATIONS

Most condos allow decorations but may limit the amount, location and type, particularly in common areas! For example, door wreaths and mats in hallways are banned under the Ontario Fire Code. Check your [governing documents](#) to be sure of your condo's rules.



GUEST PARKING

Don't let guest [parking](#) become a headache! Condos should establish rules for guest parking and enforce them consistently. Residents should be aware of these rules and leave guest parking spots free for guests.



NOISE

It's always a good idea to beat the winter blues with a party! But beware that everyone in the condo has a right to reasonably enjoy their unit. Owners should know the rules and always comply with their condo's restrictions regarding [noise](#).



HEATING

Winter can get bitterly cold! Condo corporations and unit landlords have an obligation to ensure heating requirements throughout the season. Check your municipal by-laws or get in touch with the Landlord and Tenant Board to learn more.