



Condominium  
Authority of  
Ontario

**Engaging and empowering Ontario's  
condominium communities with information,  
education and dispute resolution!**

## How CAO Works



Designated under the Condo Act, CAO supports consumer protection by providing digital services and resources to condo communities across Ontario.



Not-for-profit corporation governed by an independent Board of Directors accountable to the Minister of Government & Consumer Services.



Go-to source of information and support for condo owners, directors and other members of Ontario's condo communities.

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# How CAO Helps

## Information & Resources

Condo forms, templates, returns, public registry, support, and best practices guides.

## Education

Mandatory condo director training – study at your own pace with no exams. Optional advanced training on key topics.

## Issue & Dispute Resolution

[Guided Steps to Common Issues](#) to help condo communities resolve issues early.



[Condominium Authority Tribunal](#), Canada's first fully online tribunal with a simple, three-stage dispute resolution process.

